

# Lillypad

Lillypad is a newsletter of Lotus Place CQ.  
Lotus Place is a dedicated support service and resource centre for adults who experienced childhood abuse in an institutional setting.



*www.lotusplace.org.au | Central Queensland | January 2020*

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## January 2020

**HAPPY NEW YEAR**

### Lotus Place CQ Updates

A warm welcome back to everyone, we hope you all had a wonderful Christmas and a fantastic New Year!

Last year we saw the leaving of Selena Cleveland. However, with every ending there are new beginnings. So, we would like to give a big warm welcome to Jill Yates as the Regional Manager for Lotus Place CQ. Jill is a Rockhampton local who comes to us with a wealth of experience and knowledge. We are all sure Jill will be a wonderful addition to the Lotus team. Please feel free to drop into the office to meet Jill and introduce yourself.



The first grant round in 2020 will be in March. Grant applications will be assessed by the Board of Advice on Thursday, 26<sup>th</sup> of March 2020. All grant applications are to be submitted to the Executive Officer by no later than Thursday, 5<sup>th</sup> of March 2020.

For more information about the Forde Foundation and to find out if you are eligible to apply, visit The Forde Foundation website: [www.fordefoundation.org.au](http://www.fordefoundation.org.au) or phone 1800 674 256

## Christmas Lunch Photos

Thank you to all the Forgotten Australians and their families who joined us for our Christmas lunch in Rockhampton and Bundaberg in December 2020.



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## Upcoming Events

### BUNDABERG

#### **Morning Tea**

4th Thursday of each month at the Spotted Dog Tavern - 10:30am  
Upcoming morning tea: 23<sup>rd</sup> January 2020

### ROCKHAMPTON

#### **Morning Tea**

Every Tuesday at Lotus Place CQ - 10am (except when lunch is scheduled)

#### **Lunch**

1st Tuesday of each month at - 12pm  
Upcoming lunch: Tuesday 4<sup>th</sup> February 2020 at [Bartlett's Tavern](#)  
RSVP by 28<sup>th</sup> January 2020

#### **Centrelink visit**

1st Wednesday of each month at Lotus Place CQ - 10am  
Upcoming visit: Wednesday 5<sup>th</sup> February 2020  
Phone: 4927 7604 to book an appointment

#### **CQ Legal Centre visit**

2nd Wednesday of each month at Lotus Place CQ - 10am  
Upcoming visit: Wednesday 12<sup>th</sup> February 2020  
Phone: 4927 7604 to book an appointment

#### **Lotus Place CQ**

Swan Office Building, Suite B,  
159 Denison St, Rockhampton, Q 4700  
PO Box 586, Rockhampton Qld 4700  
Phone [07 4927 7604](tel:0749277604)  
[lotuscq@micahprojects.org.au](mailto:lotuscq@micahprojects.org.au) | [lotusplace.org.au](http://lotusplace.org.au)

Open hours – Monday to Thursday 8.30am – 2pm  
Call during business hours for support and referral over the phone

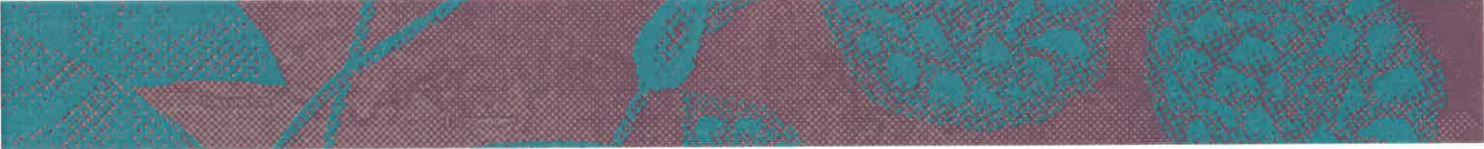
### Date Claimer **Creative Writing Workshop**

#### Bundaberg

Where: Regional Library  
When: 3<sup>rd</sup> February 2020

#### Rockhampton

Where: Regional Library  
When: 11<sup>th</sup> March 2020



Lotus Place, as part of Micah Projects Ltd, is committed to ensuring your right to privacy when accessing services. Therefore, Lotus Place always seeks your written consent to record and store your information, share your information with anyone else, unless there is immediate risk of harm to yourself or others, and to report to funding bodies information that does not identify you or your families.

Similarly, Lotus Place values your feedback and we encourage you to give compliments, offer suggestion and make complaints. Complaints are dealt with in a confidential manner and only discussed with the people directly involved. You can talk to any of our staff about your feedback or speak to the Feedback and Complaints Officer if not satisfied. If still not satisfied, you can contact external agencies and seek support from an advocate.

1. Talk to someone at Lotus Place at either of our three centres or ring the Team Leader, Mark Bunting, 3347 8500 from 9am – 5pm working days
2. Request a Feedback Form or write a letter and mail to Feedback and Complaints Officer, Micah Projects, PO Box 3449, South Brisbane, Q 4101
3. Contact the Department of Child Safety, Youth and Women by calling 1800 080 464 (free call), or sending an email to [feedback@csyw.qld.gov.au](mailto:feedback@csyw.qld.gov.au), or using the online form <https://www.complaints.services.qld.gov.au/>, or posting your feedback to Complaints Unit, Department of Child Safety, Youth and Women, Locked Bag 3405, Brisbane, Qld 4001
4. Contact Queensland Ombudsman on 3005 7000 or 1800 068 908 (if outside Brisbane)
5. Contact Commonwealth Department of Social Services on 1800 634 035 or use online form on [complaints@dss.gov.au](mailto:complaints@dss.gov.au)
6. Contact Queensland Office of the Health Ombudsman (regarding health services) by calling 13 36 46



The lotus flower has its origins and roots in the muddy waters below the surface, yet above the water it is a beautiful resilient flower.

After a consultative process the Lotus Flower was chosen as both a metaphor and image to represent the journey from adversity to hope.

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Lotus Place CQ is an activity of Micah Projects



MICAH PROJECTS

Breaking Social Isolation  
Building Community



HISTORICAL ABUSE NETWORK

FOR PEOPLE WHO EXPERIENCED ABUSE  
IN INSTITUTIONS, FOSTER CARE & DETENTION